

Click into Cheshire Connectivity Solutions

Before you can use CIC you must first connect your computer to the Internet. If you are using a CCC computer, there are two ways to do this:

3G Broadband Access



3G Broadband is the ideal solution for anyone who needs to be able to work on the move as the service can be used

wherever you can get a mobile phone signal. 3G Broadband is also the ideal shared solution allowing an entire team to benefit from a single card and thus reduce costs.

Setup fee: £20

Monthly fee: £25 (for unlimited use)

Home Internet Connectivity

If you have Broadband (high-speed) Internet at home you have two options to connect your CCC laptop to your home broadband service:



1. If your existing home router allows multiple computers to be connected at the same time, you can plug your CCC laptop directly into your existing home router. This is the only option if you have Cable Broadband.



2. If you only have a USB modem or your existing home router only allows you to connect one computer at a time you can use the CCC "home router" solution instead. Please note - this router will only work with ADSL broadband services.

Router: £0 option 1, £50 option 2

Setup fee: £0 option 1, £75 option 2

ActivCard Tokens



CIC Advanced requires each user to have an ActivCard token. Tokens are used to add an extra layer of security when signing in. ActivCards tokens use a unique PIN to generate a secure passcode each time you sign in to Click into Cheshire.

Other Click into Cheshire services

Secure Meeting: is an online meeting and web seminar tool. It allows CCC users to hold online meetings with other CCC staff or external users such as partners.

Partner Access: allows partner organisations to safely connect to specific Cheshire applications such as IBS, Citrix, Careworks and more. Partners can only access the application or system they are authorised to access and nothing more.

Supplier Access: allows suppliers to access corporate servers in order to support, troubleshoot and administer third party applications and services.

Further information on CIC

Cheshire Intranet: <http://www/cic/cic001>

Support

Click into Cheshire is supported by the CIS IT Helpdesk.

 **Phone** 72400 or 01244 972400

 **Email** helpdesk@cheshire.gov.uk

clickintocheshire

www.clickintocheshire.com

Click into Cheshire (CIC) provides access to Cheshire's corporate information and services while away from the office. CIC may be used by Cheshire staff and members, schools, partners and suppliers. The main CIC services are:

- ◆ CIC Anywhere
- ◆ CIC Advanced
- ◆ CIC Mobile

How safe is Click into Cheshire



With CIC your communications are completely safe from the moment you sign in, to the moment you sign out. CIC uses industry standard encryption to create a secure connection over the Internet to the corporate network.

Contact

CIC Product Manager: 72667

Click into Cheshire
Anywhere

Click into Cheshire Anywhere is designed to provide Cheshire staff (and authorised partners) with access to the Cheshire Intranet, Webmail and the applications listed below - **from any computer.**

Criteria for use	
<ul style="list-style-type: none"> • May be used on any PC with Windows 98SE, 2000, XP or Vista • Microsoft Internet Explorer or Mozilla Firefox web browser 	
Target user	
<ul style="list-style-type: none"> • Occasional users • Users who don't have access to a corporate laptop 	
Provides access to	
<ul style="list-style-type: none"> • Webmail • ourCouncil • Shared files • Discoverer • Remedy 	<ul style="list-style-type: none"> • Excelcis • ExcelcisLAA • Street Gazetteer • Other *
Cost	
<ul style="list-style-type: none"> • Setup fee: £ Free 	
Ordering	
<p>No need. All Cheshire staff with a username and Password can access this service by default.</p>	

* It may be possible to add other applications. See the CIC web site.

Click into Cheshire
Advanced

CIC Advanced allows you to access Outlook, your shared files, the Cheshire Intranet, in fact all applications or data located on the corporate network when you are out of the office – **from a CCC computer.**

Criteria for use
<ul style="list-style-type: none"> • May only be used on a CCC computer e.g. Corporate laptop • Requires an ActivCard Token for security • May be used in conjunction with either (or both) of the CIC Internet Connectivity Solutions overleaf
Target user
<ul style="list-style-type: none"> • User who regularly works at home or elsewhere out of the office. • User who need to access applications or files in a familiar way.
Provides access to
<ul style="list-style-type: none"> • Everything! i.e. all applications and systems on the corporate network
Cost
<ul style="list-style-type: none"> • Setup fee: £70 (for the Token)
Ordering
<p>Contact your ICT coordinator who will order the service for you.</p>

Click into Cheshire
Mobile

Click into Cheshire Mobile is provided for the convenience of Cheshire staff. This service allows users to access their Outlook mailbox to read email, view their calendar or check their contacts – **from a mobile phone.**

Criteria for use
<ul style="list-style-type: none"> • CIC Mobile is NOT a supported service so it should not be used where support may be required. • Need to install Opera Mini web browser
Target user
<ul style="list-style-type: none"> • Ad-hoc users • Users who don't have immediate access to a computer with Internet access
Provides access to
<ul style="list-style-type: none"> • Webmail • Cheshire Intranet web pages
Cost
<ul style="list-style-type: none"> • Setup fee: £ Free • Usage: £ approx 10p / 0.1MB 0.1MB roughly equates to reading a few emails or viewing a few calendar entries
Ordering
<p>No need. All Cheshire staff with a Username and Password can access this service by default.</p>